

## **APPENDIX 1**



# North Tyneside Council

## Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Northumbria Police

(Insert name of applicant)

**apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)**

#### Part 1 – Premises or club premises details

<b>Postal address of premises or, if none, ordnance survey map reference or description</b> How Do You Do Hudson Street North Shields	
<b>Post town</b> Newcastle upon Tyne	<b>Post code (if known)</b> NE30 1JS
<b>Name of premises licence holder or club holding club premises certificate (if known)</b> DD Investments Limited	
<b>Number of premises licence or club premises certificate (if known)</b> OOCK/15/2282	

#### Part 2 - Applicant details

I am

**Please tick yes**

- 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below) ☐
- 2) a responsible authority (please complete (C) below) ☒
- 3) a member of the club to which this application relates (please complete (A) below) ☐

**(A) DETAILS OF INDIVIDUAL APPLICANT** (fill in as applicable)

**Please tick**

Mr ☐

Mrs ☐

Miss ☐

Ms ☐

Other title  
(for example, Rev)

**Surname**

**First names**

**I am 18 years old or over**

**Please tick yes**

☐

**Current postal  
address if  
different from  
premises  
address**

**Post town**

**Post Code**

**Daytime contact telephone number**

**E-mail address  
(optional)**

**(B) DETAILS OF OTHER APPLICANT**

**Name and address**

**Telephone number (if any)**

**E-mail address (optional)**

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address Chief Inspector Amanda Dumighan : Northern Area Command Wallsend police station Middle Engine Lane Wallsend NE28 9NT
Telephone number (if any) 101
E-mail address (optional) @northumbria.pnn.police.uk

**This application to review relates to the following licensing objective(s)**

Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

<input checked="checked" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

**Please state the ground(s) for review** (please read guidance note 1)

**Northumbria Police request a review of the premises licence on the grounds of crime and disorder.**

Northumbria Police respectfully request under the Licensing Act 2003 (Hearings) Regulations 2005, specifically Regulation 14 (2), that the public are excluded from the proceedings (or part of the proceedings). The police intend to show a DVD of Body Worn camera images (BWC) from Police Officers who attended the incident, namely an assault, on 15 August 2020. The Police believe it would not be in the public interest for the public to be present, at least while the DVD is being shown.

How Do You Do public house is a large premises situated in a residential street. The premises have several neighbouring residential properties some of which are occupied by elderly persons. The current Premises License holder is DD Investments Limited and the Designated Premises Supervisor is KENAN OZKAN. Inspector Nicola Seymour has met both Mr OZKAN and the owners due to concerns raised about the location which the Inspector details below.

Over the last three months Northumbria Police have seen a significant amount of incidents being reported in relation to How Do You Do public house and its customers. The incidents amount to a large rise in crime and disorder occurring at the property and nearby areas.

The recent history of anti-social behaviour, disorder and crime linked to the

premises is detailed below. This history is compiled from police records and databases. Some of the content therefore relies on hearsay evidence as it would not be practical to call every original contributor to those databases.

For further details on the incidents, please refer to the statement of Inspector Seymour.

### **RECORDED INCIDENTS**

#### Incident 737 8<sup>th</sup> May 2020 1610 hours.

An anonymous report was received that alcohol was being handed out to people arriving at the location with containers. This report did not identify any breaches of COVID regulations but due to the information a joint visit was made to the location by Neighbourhood officers and the local authority.

#### Incident 584 24<sup>th</sup> June 2020 1314 hours.

A local resident reported a breach of COVID regulations. They reported that the premises was open, 30 persons present spilling onto the street, being served draught lager and music playing. They reported speaking to the licensee who had stated they would "sort it". Police attended at 1337 hours and found a few adults in the area but not the numbers as reported. Advice was given to these adults.

#### Incident 1053 24<sup>th</sup> June 2020 1758 hours.

Another local resident reported the premises being open for business with several persons drinking inside. They voiced further concerns about the car park being full and people coming in and out of location. At 1952 hours an officer attended and found people outside but no one in the premises.

#### Incident 1101 26<sup>th</sup> June 2020 1824 hours.

A local resident reported a large amount of persons outside the location consuming alcohol which had been purchased from the door of the location. A local neighbourhood officer attended and found persons socially distanced and drinking responsibly.

#### Incident 214 4<sup>th</sup> July 2020 0838 hours.

A police generated incident to record engagement activity with licensed premises on the weekend of opening after lockdown. At 1551 hours, officers reported a large group of 25+ males outside the location under the influence. They had concerns about the potential this group may cause later trouble.

#### Incident 1076 4<sup>th</sup> July 2020 2048 hours.

A local Neighbourhood officer reported being contacted by the licensee who had reported trouble with customers. Police attended and the bar was cleared and due to concerns about the clientele further service was stopped. The licensing officer was made aware of the incident.

#### Incident 539 7<sup>th</sup> July 2020 1339 hours.

A local resident contacted the police to discuss their concerns about anti-social behaviour and the conduct of the licensee. The resident was spoken to via telephone and advice was provided. His concerns were reported to the Neighbourhood team.

Incident 873 18<sup>th</sup> July 2020 1744 hours.

A local resident contacted police to report that the location was busy inside and that 20 persons were now drinking on the street as the outside area was full. The resident stated that she was intimidated by the behaviour. Unfortunately there were no available police resources to attend. The local authority CCTV control were asked to monitor the location.

Incident 0870 15 August 2020 1751 hours.

Staff at location requested a police "walk through" as two customers had been arguing inside the location. Further call received from a local resident reporting persons drinking outside in large groups. She further reported an aggressive male and lots of shouting. No resource was available to attend. The resident was re-contacted and reported that the male had left.

Incident 1127 15<sup>th</sup> August 2020 2111 hours.

Staff contacted police to report a large fight outside the location. Numerous further calls were received from residents reporting between 25-40 males fighting in the street. One male was seen to be unconscious on the floor. Police attended by which point the majority of males had dispersed from the area. At 2138 hours the licensee made the decision to shut the bar. Officers entering the location reported excess customers and no social distancing in place. The officers described the bar as packed with nearly every room full with persons standing shoulder to shoulder. As a result of the incident a crime of affray was recorded. Body Worn Camera (BWC) footage attached as a DVD. A statement from the Sgt who attended the incident is also attached. A statement from a resident about this incident is also attached.

**OTHER MATTERS OF INTEREST.**

5<sup>th</sup> July 2020 – The location was visited by Sergeant Banks (Neighbourhood Sgt) to discuss issues of anti-social behaviour and overcrowding and the negative issues this caused for residents. OZKAN was reminded of police powers to close premises. He was provided with advice and support on how to prevent issues and encouraged to employ door staff.

8<sup>th</sup> July 2020 – Inspector Seymour held a meeting with the Police licensing officer, owners of How Do you Do and DPS OZKAN to discuss the issues which had occurred on 4<sup>th</sup> July 2020 (opening night). It was acknowledge that the premises had been cleared by the Police at the request of the DPS, however, this request was too little too late. It was agreed at the meeting that the DPS would ensure to have a member of staff outside to control the outside area.

28<sup>th</sup> July 2020 – Mr Neil Kirkpatrick, licensing officer for the Police, held a multi-agency meeting to discuss the Anti-social behaviour issues linked to the location. The DPS reported that they had door staff on duty during Friday and Saturday nights with a Challenge 25 policy. OZKAN was shown CCTV and photographs taken by local residents.

On the 17<sup>th</sup> August 2020 Mr Kirkpatrick, telephoned the owners of How Do You Do, to have a conversation about the recent incident (15<sup>th</sup> August 2020) at the premises. The level of violence that was seen by residents, and the amount of Police officers it had taken to control and remove patrons from the premises. The owners were requested to remove Mr Ozkan as DPS as there was a

potential risk of a review of their premises licence if Mr Ozkan remained the DPS. The owners requested a little time to think about the situation. Mr Kirkpatrick informed the owners he would call again the next day (18<sup>th</sup> August 2020) at 10am. Mr Kirkpatrick called the owners on the date and time, with no answer, a text message was sent at 10:10am, still no answer. To the date of this review document there has been no contact from the owners of How Do You Do, to Mr Kirkpatrick.

Northumbria Police are extremely concerned at the escalating incidents at the premises and the apparent lack of control both the owners and specifically the DPS have in relation to the premises. There has been a significant rise in anti-social behaviour at and linked to the premises. Northumbria Police have attempted to engage with the owners and DPS to resolve matters however there has been limited improvement over the last 4-5 months.

For this reason Northumbria Police request a review of the premises with the recommendation that revocation is seriously considered. If the Licensing committee are not minded to revoke the premises licence, Northumbria Police would request that the following are considered as a starting point.

1. the DPS is removed,
2. the hours for the supply of alcohol to terminate at 22:00 hours every day including any non-standard timings.
3. Any and all hours for entertainment to terminate at 22:00 hours every day; i.e. music, dancing, recorded music, live music.
4. The opening hours to terminate 22:30 hours every day, including any non-standard timings.
5. Late night refreshment to be removed.

It is also requested that conditions are attached to the licence, with regard to;

1. CCTV inside and outside covering any outside area utilised by premises,
2. comprehensive staff training,
3. any outside area under the control of the premises will not be utilised after 21:00 hours on any day,
4. a challenge 25 policy is instigated,
5. a noise limiting device, not to disturb any neighbouring property,
6. signage requesting customers to leave quietly,



**Please provide as much information as possible to support the application**  
(please read guidance note 2)

Please see attached statement of Sergeant Rutherford.

In addition, Northumbria Police have been provided with a number of emails sent to Cllr Bartolli from residents raising concerns regarding How Do You Do. These are provided as part of the review application.

**Please tick yes**

Have you made an application for review relating to this premises before ☐

If yes please state the date of that application

Day Month Year

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**If you have made representations before relating to this premises please state what they were and when you made them**

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate ☒
- I understand that if I do not comply with the above requirements my application will be rejected ☒

**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 3 – Signatures** (please read guidance note 3)

**Signature of applicant or applicant's solicitor or other duly authorised agent** (See guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature

*Annast DUNIGAN*  
 CHIEF INSPECTOR 7987.

Date

11 / 12 / 2020.

Capacity

CHIEF INSPECTOR NORTHERN AREA Command  
 NORTHUMBRIA Police.

**Contact name (where not previously given) and postal address for correspondence associated with this application** (please read guidance note 5)

Mr N Kirkpatrick  
 Northern Area Command  
 Wallsend Police Station  
 Middle Engine lane  
 Wallsend

**Post town**

Newcastle upon Tyne

**Post Code**

NE28 9NT

**Telephone number (if any) 101**

**If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)** neil.kirkpatrick.5588@northumbria.pnn.police.uk

**Notes for Guidance**

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.





**VERA BAIRD** QC  
POLICE & CRIME COMMISSIONER



**NORTHUMBRIA**  
**POLICE**  
Proud to Protect

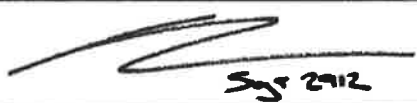
## Witness Statement CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of: Sergeant 2912 Rutherford URN                                            

Age if under 18: over 18 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:

  
**Sgt 2912**

PRINT NAME: Sergeant 2912 Rutherford

Date 28 / 08 / 2020

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am Police Sergeant 2912 Rutherford, currently based at Northern Area Command HQ on Middle Engine Lane in Wallsend.

I was on duty, in uniform, on 15th August 2020. Around 21.11 hours I heard the control room pass details of an incident at the 'How Do You Do' public house on Hudson Street, in North Shields.

The report was of a number of males fighting outside the premises, possibly armed with glass bottles. A number of other calls were made by members of the public reporting the same. An Ambulance had been called and NEAS (North East Ambulance Service) control had asked that attending officers update when it was safe for the Ambulance to approach.

Myself and A/Sgt 3097 Wilson began making our way to the incident.

Whilst on route, PC 2929 Lawton updated over the air that large numbers of people were present at the premises and walking away through the surrounding streets.

As we were driving along George Street, North Shields I noticed multiple groups of people walking away from the premises. I would there were in excess of 60 people just on George Street.

As we approached the premises there were still a number of people outside and upon entering the premises contained a large number of people.

I spoke to a member of door staff at the main entrance and asked how many people had been in - he replied saying 'I have no idea'.

I spoke to the designated premises supervisor, Kenan Ozkan inside the premises. I asked him how many people he had allowed into the premises and he replied stating 'I dunno'.

Mr Ozkan stated that due a fight outside he had allowed people into the bar for their safety. I did not find this to be a plausible account - it was clear from the updates given to me by my officers that there had been hundreds of people present.

I looked at the track and trace book by the main entrance - there were between 30 and 40 entries in it. When I queried this with staff they stated that each one could represent a group of up to 6 people. This would still not account for the number of people present.

Residents from nearby properties had informed my team that these large scale gatherings were a regular occurrence.

Following our discussion Mr Ozkan informed me that he had decided to close the bar for the evening. We maintained a presence until everyone had left the premises.



**WITNESS STATEMENT**

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN **10** **U5** **20**

Statement of: [REDACTED]

Age if under 18: over 18 ..... (if over 18 insert 'over 18') Occupation: [REDACTED]

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: [REDACTED]

Date 06.09:20

Tick if witness evidence is visually recorded (supply witness details on rear)

I am the above named person and I reside at an address known to the police I have lived at this address for the past 11 years .

At approx. 2110 hrs on Saturday the 15<sup>th</sup> August 2020, I was with my partner when we heard a large commotion in the street namely Hudson Street, North Shields. A Large group of mostly males and a couple of females aged late teens/ twenties had left the How Do You do Public House, situated at this location and were starting to fight between each other. I estimated about 10-20 people that I could see at this time. It was clear from their behaviour and actions that they had been drinking alcohol, some of the people were clearly worse for wear than others and unsteady on their feet one male was seen to have taken his top off.

It was as a result of this behaviour that I contacted Northumbria Police to advise them that they needed to attend the scene immediately as it was getting worse, I was genuinely concerned that someone was going to get seriously hurt, whilst on the call one male is placed into a head lock and choked out, his arms drop and he appeared to be unconscious and at this stage he is chucked over and strikes his head on the ground. After this I couldn't see the male move at all, he was being looked after by some of the group involved. I was very concerned for this male he wasn't moving initially, he appeared to have blood on his head. This incident did not stop the group of males continuing to push and shove each other. A short time later the I saw the male who was previously unconscious was back on his feet

I remained on the phone to the police and the group started to move back towards the front door/ entrance area to the public house. The males again started fighting between each other and there was approx. 10 plus involved in this incident with a large group scattered around the remaining area. This whole incident lasted several minutes and still police hadn't arrived.

The police did turn up and disperse the groups up.

This incident made me fearful of what could have happened this behaviour is out of order, the situation makes people fearful of going outside their property and fearful of trying to intervene of even contact the police for fear or reprisal from them or the pub owners for reporting incidents to police [REDACTED]

Signature: [REDACTED] Signature witnessed by: [REDACTED]





## Neil Kirkpatrick 5588

---

**From:** Lewis Bartoli  
**Sent:** 14 December 2020 10:27  
**To:** Neil Kirkpatrick 5588  
**Subject:** statement re: HDYD pub

**Follow Up Flag:** FollowUp  
**Flag Status:** Flagged

I am Lewis Bartoli and I am a Councillor for the Tynemouth Ward which covers the area around the how do you do pub. I was first made aware of problems between residents and the property around the beginning of 2019 as I was either directly receiving or being copied into numerous emails from residents surrounding the pub who were complaining about excessive noise, anti-social behaviour, drug use, and criminal damage associated with the property.

These complaints continued into and throughout 2020 and the first lockdown and climaxed following the the reopening of the pubs. During the the warm weekends following lockdown I was receiving several emails a day from residents in all the surrounding streets about noise and anti-social behaviour.

The situation became so bad that I arranged an open-air public meeting to allow residents to air their views and see if a solution could be sought

The meeting was run by myself, another Councillor and two assistants and between 40 to 70 people attended. sadly a police presence was also required as I had received a threatening phone call all the day before from someone claiming to be a friend of the the licence holder.

There were also so approximately 10 people who attended to represent the interests of the pub, however their presence was more intimidating and disruptive than it was collaborative.

Following the public meeting I met the licence holder and the owner of the pub in the property to see if solutions could be found to allow the pub to operate profitably without the negative effects on the surrounding residents. The meeting was cordial and useful and the licence holder, Keenan was keen to find solutions but also felt victimised.

The following weekend I visited the pub and sat in my car until approximately midnight to see if the measures taken by Keenan which included use of door staff and closing the outside seating at 9 were working. It was clear that despite the best efforts of Keenan and the staff, the pub was attracting a very youthful, noisy and disruptive clientele which was inappropriate for a village pub so close to residential properties. Since my visit complaints have continued and resulted in many calls and emails to police and Council and unfortunately only the closure of the pub for lockdown has stopped the problem.

Any licensed property this close to peoples homes will always be problematic however the operator has to recognise the constraints and work within them. The current licence holder is operating the kind of premises which is more suited to a city centre bar. The bar needs to work in and with its environment and this business currently is not.

To reduce issues with residents I would suggest reducing the time at which the pub can be open in the evening and a time restriction on the use of the outside area.

Many Thanks

## **Cllr. Lewis Bartoli**

**E:** \_\_\_\_\_

**T:** \_\_\_\_\_

**FB:** \_\_\_\_\_

**A:** \_\_\_\_\_

## Helen Thompson 9776

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:05  
**To:** Helen Thompson 9776  
**Subject:** FW: How do you do Public house 6/05/20 1600  
**Attachments:** IMG\_1468.jpeg; e3ed744e-9688-4842-a814-76ceec6ce755.jpg; IMG\_1467.jpeg

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern  
Ext: [REDACTED]  
[www.northumbria.police.uk](http://www.northumbria.police.uk)

*'Northumbria Police will be outstanding in the service we provide'*

*'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'*

**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:08  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: How do you do Public house 6/05/20 1600

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]

T: [REDACTED]

**FB:** lewis4tynemouth

A: [REDACTED]

----- Forwarded message -----

**From:** Lewis Bartoli <[REDACTED]>  
**Date:** Thu, 7 May 2020 at 07:42  
**Subject:** Fwd: How do you do Public house 6/05/20 1600  
**To:** Mark Mennim 739 <[REDACTED]>, Northern North Shields NPT Mailbox <[REDACTED]>

Hi I have received the following emails about the How do you do pub in Hudson Street. I am very concerned if this is correct.

*Dear all,*

*I am bringing your attention to a total disregard to the Licensing Laws in North Tyneside that have come into effect to deal with Public Health and the Corona virus.*

*How do you do Public house 6/05/20 1600 Hrs Drinking outside to front of the Premise whilst in plain sight.*

*I could not quite believe my eyes ...!!!!!!!*

*Please can please move to stop the unlawful behaviour of the Manager and staff of the of the Public House "How Do you Do pub" in North Shields as soon as possible.*

*There has been a previous Lock in with the "How do you do Pub " Between the 5pm and 6:30 Monday March 30th with the Manger car seen in car park within the building. 6 others were drinking and I have already log the call as anonymous with 101. Picture attached*

*I enclose photographs taken at the time.*

*Kind Regards*



*Good afternoon Lewis,*

*Photographic evidence from my neighbour illustrating the total lack of regard from the applicant at HDYD for the Covid-19 status.*

*Clearly been seen drinking using pint glasses and drinks provided by the premises.*

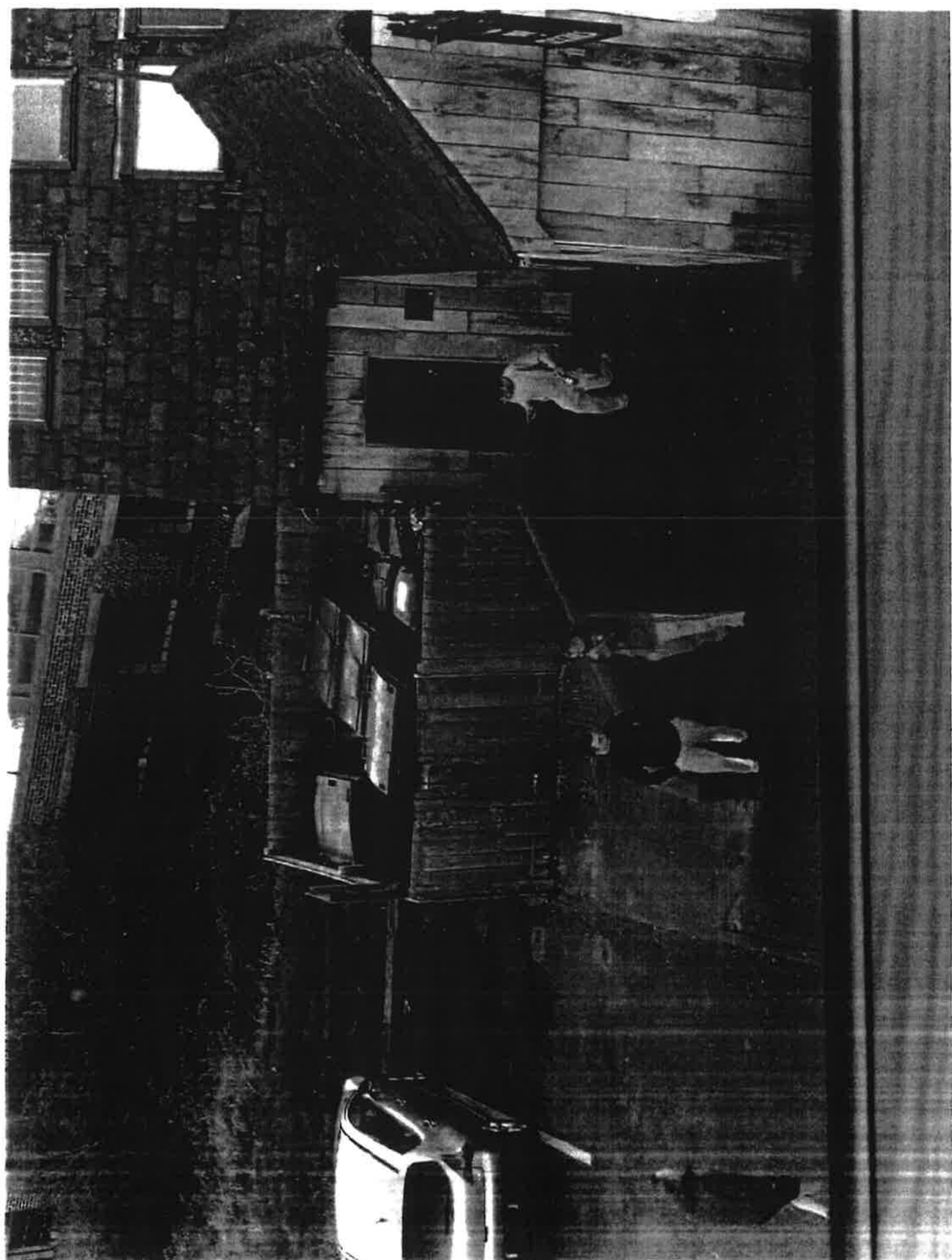
*The gathering of people occurs daily, sometimes more obvious than other days.*

*The premises should be shut down.*

*What else can we do about it?*

*Regards,*

■









## **Helen Thompson 9776**

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:05  
**To:** Helen Thompson 9776  
**Subject:** FW: How do you do Pub

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern  
Ext: [REDACTED]  
[www.northumbria.police.uk](http://www.northumbria.police.uk)

*'Northumbria Police will be outstanding in the service we provide'*

*'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'*

**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 09:53  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: How do you do Pub

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]

T: [REDACTED]

FB: lewis4tynemouth

A: [REDACTED]

----- Forwarded message -----

**From:** Lewis Bartoli <[REDACTED]>  
**Date:** Tue, 7 Jul 2020 at 19:33  
**Subject:** How do you do Pub  
**To:** Mark Mennim 739 <[REDACTED]>, Northern North Shields NPT  
Mailbox <[REDACTED]>

As I am sure you are aware there have been a number of problems connected with the how do you do pub in North Shields. As the local councillor I have arranged an open surgery for this Sunday between 12 and one on the grass area next to the Staith house in order for residents to be able to share their experiences and to

gather more information. I sent information to all the residents today and I've just received a rather menacing phone call from a friend of the public and to use this of being a racist gathering and is threatening to bring large numbers of people to the meeting. I sent information to all the residents today and I've just received a rather menacing phone call from a friend of the publican who accused this of being a racist gathering and is threatening to bring large numbers of people to the meeting. I am concerned that this may get out of hand and I'm wondering whether it would be possible to have a police presence for that hour.

Many thanks

Cllr Lewis Bartoli  
[REDACTED]

--  
Cllr Lewis Bartoli  
[REDACTED]  
[REDACTED]

Sent from my mobile

## **Helen Thompson 9776**

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:05  
**To:** Helen Thompson 9776  
**Subject:** FW: FW: Hudson Street Incident

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern

Ext: [REDACTED]

[www.northumbria.police.uk](http://www.northumbria.police.uk)

*'Northumbria Police will be outstanding in the service we provide'*

*'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'*

**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:16  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: FW: Hudson Street Incident

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]

T: [REDACTED]

**FB:** lewis4tynemouth

A: [REDACTED]

----- Forwarded message -----

**From:** Lewis Bartoli (Cllr) <[REDACTED]>  
**Date:** Tue, 1 Sept 2020 at 15:14  
**Subject:** FW: Hudson Street Incident  
**To:** [REDACTED] <[REDACTED]>

Cllr. Lewis Bartoli

[REDACTED]

[REDACTED]

**From:** [REDACTED] <[REDACTED]>  
**Sent:** 16 August 2020 09:31  
**To:** Lewis Bartoli (Cllr) <[REDACTED]>  
**Subject:** Hudson Street Incident

\*EXTRNL\*

Dear Mr Bartoli,

Yet another incident last night Sat 15th Aug at the Pub How Do You Do at the foot of Hudson Street.

This involved Police cars, vans, incident ambulances and people running up and down the street in large groups.

How long is this going to continue before this dreadful establishment is closed down?

The residents are sick of this anti-social behaviour and many of the elderly residents are terrified.

The council needs to deal with this immediately so please do what you can.

Yours Sincerely,

[REDACTED]

This email and any attachment are intended solely for the addressee. It may contain information or opinion which is strictly confidential or is legally privileged. If you are not the intended recipient you should not use, disclose, copy, print, distribute or otherwise rely upon the contents of this email. If you have received this email in error please notify the sender immediately by email and then permanently delete this email. This email has been scanned for viruses and inappropriate content by Mimecast Unified Email Management Services. North Tyneside Council does not guarantee this email to be free of any viruses. It is the responsibility of the recipient to ensure that this message and any attachments are virus free. This e-mail may be automatically logged, monitored and/or recorded for legal purposes.

## Helen Thompson 9776

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:03  
**To:** Helen Thompson 9776  
**Subject:** FW: HDYD Concerns

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern  
Ext: [REDACTED]  
[www.northumbria.police.uk](http://www.northumbria.police.uk)

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*'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'*

**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:21  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: HDYD Concerns

Many Thanks

**Cllr. Lewis Bartoli**

**E:** [REDACTED]  
**T:** [REDACTED]  
**FB:** lewis4tynemouth  
**A:** [REDACTED]

----- Forwarded message -----

**From:** [REDACTED] >  
**Date:** Sun, 19 Jul 2020 at 23:05  
**Subject:** HDYD Concerns  
**To:** Lewis Bartoli <[REDACTED]>, Jeff Young <[REDACTED]>, Liquor Licensing  
[REDACTED] <[REDACTED]>  
[REDACTED] >

Good evening,

I would like to give an update of the events this weekend with regards to the pub How Do You Do.

Thursday evening around 1800hrs I witnessed a dispute amongst patrons of the pub of which I could hear fowl language within my property over the already unacceptable noise nuisance.

Saturday at around 17:30 I called the police due to the number of patrons drinking on the public footpath well out of the grounds of the pub. Following this we unfortunately had to witness a young girl being sick outside the premises early evening. I would like to note I walked up the stairs to the side of the pub the following morning and saw copious amounts of broken glass to the point of me having to clear my shoes of shards before entering my property.

Finally tonight at around 22:30 I heard a commotion outside to which I could see a woman on the ground behind a vehicle which appears that she has been hit by. I did not call this into the police as I did not see it as it occurred (although it was directly outside the pubs cctv) but I am also concerned for my own safety as I am aware the patrons saw me walk to my window. Following the ongoing antisocial behaviour I do not want to put my own safety at risk.

Regards

[REDACTED]

## Helen Thompson 9776

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:04  
**To:** Helen Thompson 9776  
**Subject:** FW: How do you do

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern  
Ext: [REDACTED]  
[www.northumbria.police.uk](http://www.northumbria.police.uk)

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**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:17  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: How do you do

Many Thanks

**Cllr. Lewis Bartoli**

**E:** [REDACTED]  
**T:** [REDACTED]  
**FB:** lewis4tynemouth  
**A:** [REDACTED]

----- Forwarded -----  
[REDACTED] <[REDACTED]>  
**Date:** Sun, 23 Aug 2020 at 10:16  
**Subject:** How do you do  
**To:** <[REDACTED]>

Hi Lewis sorry my email late been having trouble with it. I guess you had lots of info about How do you do on Saturday 15th August I heard raised voices saying we have to go as you could hear police sirens then someone sounded angry shouted no. Then after that I believe I counted 7 police vans 1 police car 1 ambulance 2 incident response ambulances. My self and neighbours wondering why all of a sudden they

was no young people or police going there before lockdown but now it's regular occasion. In all the years living on Hudson street 30 plus years I do not recall having police presence like the amount that the pub gets now. Also if you do not know already but in one of the posts on Facebook he accuses his neighbours of being racist that is a serious accusation. Also at the meeting on the fish Quay I believe he had his heavies there as one was staring at me and others. Another neighbour said he was also filming people there you could tell he was not a resident he stood out like a saw thumb. He has also set his Facebook page so I cannot comment no more as he does not like to answer negative questions. If you read his reviews on his Facebook and TripAdvisor they are not good a few regarding the way he talks to people and about social distance which is really disturbing. Last thing I did not realise he has 1am licence on Friday and Saturday how can a pub in close proximity of lots of houses get that. One thing more no one is listed on companies house only 3 people all resigned it's suspicious to me why no one is listed. When you google who owns it Paul bell comes up but he resigned as a director so who officially owns it.

Sorry for going on

██████████

Sent from Samsung tablet



## Helen Thompson 9776

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:04  
**To:** Helen Thompson 9776  
**Subject:** FW: HDYD Update  
**Attachments:** 19\_01717\_ADV-LOCATION\_PLAN-664818.pdf;  
SITE\_LOCATION\_\_AMENDED\_-680121.pdf

Neil Kirkpatrick 5588

Licensing Coordinator

Northern

Ext: [REDACTED]

[www.northumbria.police.uk](http://www.northumbria.police.uk)

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**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:20  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: HDYD Update

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]

T: [REDACTED]

FB: lewis4tynemouth

A: [REDACTED]

----- Forwarded message -----

**From:** [REDACTED] <[REDACTED]>  
**Date:** Mon, 27 Jul 2020 at 13:09  
**Subject:** HDYD Update  
**To:** Lewis Bartoli <[REDACTED]>  
**Cc:** <[liquor.licensing@northtyneside.gov.uk](mailto:liquor.licensing@northtyneside.gov.uk)>

Good afternoon Lewis,

Thanks for your update email - hope you are keeping well.

I am encouraged by your email, I will therefore start with a positive.

This last Saturday night was better in most part than it has been for a very long time; but during the daytime the noise was again ridiculous at times. Fortunately there weren't loads of teenage kids rampaging around, who have largely been the cause of most of the issues. I've noticed the younger looking people are staying away since the door staff have been employed on a Friday and Saturday - strange that!!

I was extremely grateful that the door staff member on Saturday was very good, on his arrival things settled down and he was seemingly much better on his own than the two door staff employed the previous week who seemed to lose control. During the later period, the doorman was good at keeping a decent level of conduct and maintaining the immediate area. The outside space was cleared as stated by the owner. Thank you.

However, it was brought to my attention that patrons later on, gathered around the access road to Renaissance Point, were seen urinating under the lamp post and crowded by the electric gate accesses to the development. This is not acceptable and would be intimidating to residents. Merely moving people to public land is not acceptable management. I have seen people leaving the pub carrying glasses out into the surrounding streets. There are posts on Facebook that the stairs down to the Fish Quay are littered with rubbish (bottles and cans), vomit and smell of urine. Disgusting and not what NTC or residents want given they are seeking opinion and funding from government on improving/updating the North Shields Plan.

Furthermore, the nuisance issues are now no longer confined to a Friday or Saturday, but Weds, Thurs and Sunday are becoming days when its quite horrendous. Last Sunday around 2140, about 10 individuals were leaving the pub and started marauding around the streets, shouting at excessive volume.

On 22/07/20 approximately 2233 - a group of smokers gathered outside the front area were shouting, albeit for a short duration, it was enough to prevent rest and set me on alert, waiting for the next event.

On 23/07/20 night at close to midnight my wife heard a particularly disturbing ASB event, swearing, shouting and fighting, patrons wandering through the car park with glasses, smashing glass, and cars driving at speed from the car park. Also, Thursday afternoon, whilst trying to work, shouting and swearing from a group of individuals in the existing outdoor space - its awkward trying to explain that on a video conference.

On 24/07/20 approximately 1820 - group of 9 lads, just shouting excessively, audible through closed windows.

I note you stated that you would seek a review of the license which will be supported by our evidence etc. I think we need to use this opportunity to push for what we want as residents as this is our chance to request change. Merely signing up to the pub saying we will do this and that is not enough. They promised a door staff member on Friday and there wasn't. They promised to stop people outside after 10pm - they didn't.

If we simply agree to these current watered down terms which were promised they can continue using the outdoor area and state some non documented obligations were agreed to, and we set a benchmark.

My concern here is that any case for a review down the line will need to start again with evidence and we would need to explain to the council why we are then finding the ASB and poor management an issue after previously finding a resolution. I do not want to sign up to this ridiculous compromise and feel that there should be sufficient evidence from residents to request a full license review.

I think there is a danger that the real issues are being smoothed over and not weighted in the favour of

protecting the residents. Additional photos, videos and residents communications demonstrate to me, that the ASB is spreading further around the neighbourhood. People are seeking medical help for mental health issues, anxiety, stress and sleep deprivation. This is beyond a joke - it is every persons right to feel safe, to be entitled to rest and relaxation, not be subjected to continuous, chronic impacts on their amenity. This very point is detailed as part of NTC local plan, ensuring the well being of its population. How is this situation reasonable?

As I was made aware by a long standing resident at Renaissance Point; before HDYD took over the pub, the outdoor space was never used, because simply they didn't have the right to and no seating existed. Since those seats have been placed there, without the consent and through gaining planning permission, this nuisance and impact to the community has just spiralled.

I also request you highlight our concerns to licensing that an opening time of up to 1am is not suitable for a residential area, in line with Environmental Health comments on other recent applications and licenses. I am happy to provide evidence on the other schemes in the vicinity which are much further away from residential property. It is unnecessary and will continue to impact us. In my opinion, the council were negligent in their due care process in allowing it in the first place.

You can see from the red line boundary (figures attached) they provided in the recent decking application that they do not include the land ownership (current and intended) for the existing outdoor space. I had to ask the council to clarify it with the owner who then submitted the amended figure (attached). Note the differences - the existing outdoor space (triangular area to the east of Tyne Street label) was still not included in either version. Essentially for an application, the applicant has to show the area of current and intended ownership.

This is again different to the owners hand drawn/annotated document produced at the local residents meeting two weeks ago. The owner claimed they owned the land up to the back of The Irvin Building and have a remaining 999 year lease - this can't be possible as they didn't state this during the decking planning application.

I would request you seek a definitive answer to this on the residents behalf as its the crux of the matter. Otherwise there is nothing to stop us taking over land just because we can in the same manner as they have started using the outdoor space without permission.

At the very least I still think the council should support residents and the pub forced to apply for planning permission to use it. They have not provided any evidence to demonstrate they own the space and have legal rights to allow consumption of alcohol there. If its a public space then surely thats illegal?

This issue is a clear demonstration that either they don't know, or do not own it and are using it without consent. This goes back to my point before - they never used it before, and its the source of nuisance so the council should stop it being used!!

I don't see it as we should compromise as residents as we are entitled to decency and the pub have a statutory obligation to not impact the neighbourhood. This area is causing a nuisance so enforce the fact they haven't the right to use it or make them apply for planning permission.

Another issue definitely worth pursuing is the allocation of a NTC PSPO (Public Space Protection Order). They used these in Whitley Bay and Tynemouth after all the issues they had with ASB over the years. I noticed you posted on Facebook for people to give an opinion on them. I think it is important to campaign for one in the Fish Quay and along Hudson Street/Tyne Street etc. Its a tool for the council and police to stamp out ASB.

I am happy to send evidence, including examples of decent management. I did witness the owner following kids around the back and shout at them to not use it as a toilet. He should have barred them. Someone

made comments on Facebook about it being a restaurant - I certainly haven't been to a restaurant where that behaviour happens. I would be delighted if they did decide it was a restaurant only as people seem to behave differently. Can't think of the last time I went somewhere with people shouting and swearing, breaking bottles, fighting!!

Standing up for your very rights to a decent lifestyle should not be met with scoffing or "posh people in them flats", or worse, the irresponsible intimation from the owner of "don't buy a property near a pub". This attitude undermines the very basis of being a responsible licensee and the terms and conditions granted/accepted when taking on the license. It does not matter if the pub was there first, they have a statutory obligation, like residents have the right to a decent lifestyle and amenity. The number of residents affected, the varied demographic and extent of the geographic area demonstrates to me this needs to stop, immediately. I am saddened to think people are being forced to move away in order to flee from the anguish this is causing; the situation should not even be occurring.

This whole saga should not be viewed as a 'war', 'challenge' or 'erosion of will', it should be an admission that things haven't been right because of actions at and from the venue; that the impacts are unacceptable, and that as a member of the community, a responsible owner should be listening to concerns and addressing/minimising impacts on the community and neighbourhood.

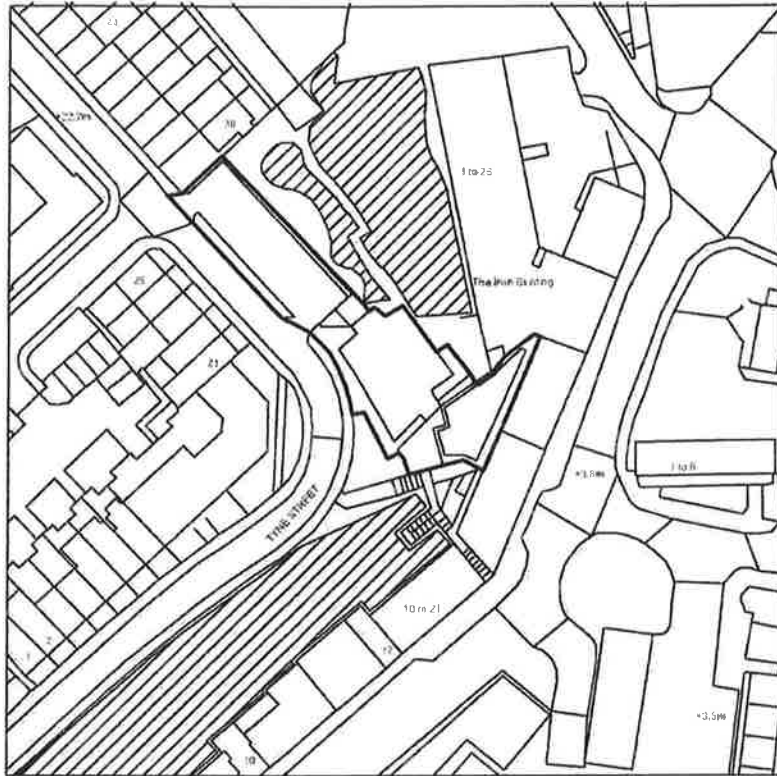
This ongoing issue has taken its toll, as I too am seeking medical help for the stress and depression this is causing. How much further do residents have to go or how severe do these incidents have to be before someone at the council licensing and enforcement teams listen to our very reasonable plight?

Stay safe and keep in touch.

Regards,

██████████.





**OZKAN  
HOW DO YOU DO?  
NORTH SHIELDS**

OS PLAN

1:250 @ A4

07/04/20

TPA

PLANNING PERMISSION

Page 11

## Helen Thompson 9776

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:04  
**To:** Helen Thompson 9776  
**Subject:** FW: HDYD update  
**Attachments:** IMG\_20200815\_173037\_resized\_20200820\_011617842.jpg; IMG\_20200815\_181616\_resized\_20200820\_011618150.jpg; IMG\_20200815\_181457\_resized\_20200820\_011618388.jpg; IMG\_20200815\_190048\_resized\_20200820\_011618557.jpg; IMG\_20200815\_212031\_resized\_20200820\_011618794.jpg; IMG\_20200815\_212457\_resized\_20200820\_011619001.jpg; IMG\_20200816\_095312\_resized\_20200820\_011619209.jpg; IMG\_20200816\_095308\_resized\_20200820\_011619518.jpg; IMG\_20200816\_095353\_resized\_20200820\_011619839.jpg; IMG\_20200816\_095412\_resized\_20200820\_011620121.jpg; IMG\_20200816\_095140\_resized\_20200820\_011620413.jpg

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern  
Ext: [REDACTED]  
[www.northumbria.police.uk](http://www.northumbria.police.uk)

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**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:17  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: HDYD update

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]  
T: [REDACTED]  
FB: lewis4tynemouth  
A: [REDACTED]

----- Forwarded message -----

From: [REDACTED] <[REDACTED]>

Date: Thu, 20 Aug 2020 at 13:16

Subject: HDYD update

To: Lewis Bartoli <[REDACTED]>, Liquor Licensing

[REDACTED], environmental health

[REDACTED], [Chris.Rule.1074](#) [REDACTED]

<[Chris.Rule.1074](#)>

Good afternoon Lewis and others,

For those copied in on this email, I suggest contacting Lewis Bartoli who has been a much needed support to us the community over a prolonged period of time now.

Lewis, as you are aware residents at Renaissance Point and the surrounding neighbourhood have been in communication with yourself for sometime now regarding ongoing unsatisfactory events at the How Do You Do pub at Hudson Street, North Shields, particularly detailing the negative effects to the neighbourhood, which over the last week have deteriorated further.

Video and photo evidence available.

Quite frankly I don't know where to begin.

Anti social behaviour is almost becoming a daily issue and not just confined to night time. Daytime, afternoons, evenings and nights are constantly blighted by horrific behaviour from the patrons which is poorly managed by the pub again showing a blatant disregard for the community.

As an insight to the struggles residents are subjected to some diary notes, but you may want to skip to 150820.

Please bear in mind that most of the time noise emanating from the pub garden and frontage is clearly audible through closed windows and provides little chance of relaxation.

120820

People outside audible over television. Gathered outside building. Kept having to turn TV up. Children playing out, seated areas in use after 2215. Not as promised closure at 9pm.

130820

Screaming and shouting clearly obvious with closed windows from patrons gathered at smoking areas. 2130, 2215, 2315, midnight. Shouting and voices clearly audible through closed windows.

Unable to sleep. Vomit patches on car park area in morning.

140820

Shouting from patrons 1615, 1630 from 5 lads gathered outside drinking. Audible through closed windows whilst trying to work.

1705 2 lads shouting whilst talking to doorman, 1730 same lads shouting to doorman, 1745 again, 1806 raised voices same 3 lads

Gave up logging events.

150820



Noise levels excessive during the afternoon from use of the (non approved via planning permission) outdoor seating area. Audible through closed windows, whilst watching TV at elevated sound level in an attempt to drown out the constant din from the venues outdoor areas.

Large crowds gathering throughout the afternoon blocking pavements, quay staircases and road.

Then 1700hrs loud shouting audible through closed windows, large crowds in seating area.

Fracas constant from 1745, 1801, fight started at premises and spills into the street, offensive swearing and foul language at significant volume from groups at venue. Clearly audible through closed windows and ridiculous for a residential neighbourhood when windows opened.

Ongoing incidents at the pub, with crowds gathered at stairs to the quay and remonstrating between patrons and owner/security.

Around 1805 owner ejects patron, who then returns opening can of alcohol on the pavement close to periphery of pub. Owner spoke to the person drinking can off premises and moves him closer to Renaissance Point property. Shouting and swearing continues between patron and owner. (Pictures attached).

1900 Patron sitting on Renaissance Point railings. Pool of suspicious water/urine within the private garden area of Renaissance Point ground floor dwelling. (picture attached).

All day persons walking in and out of the IN system, including the owner. Door staff and owner whilst checking IDs seemingly doing little to enforce Covid-19 guidance. Door staff mainly standing and talking to customers in seating area. Did not intervene in 1800 incident. Limited social distancing or regard for Covid-19 guidelines.

By far the worst situation occurred 2100 onwards. Mass exodus of 30 to 40+ patrons from pub onto streets resulting in a significant brawl on the pavements, carriageway, on residents parked cars. Shouting, screaming, smashing glass, punching, kicking. Shouts of I'm going to glass them. Audible through closed windows. With windows open, horrific impact on the neighbourhood.

Police called and 16 or so officers arrived and an ambulance to deal with the lawlessness.

This is disgraceful and I am very concerned that the level of ASB has escalated to worrying levels affecting the whole neighbourhood. I genuinely thought someone was going to die as people were being kicked on the floor, clothes being torn off, punches were being thrown from everywhere.

The incident has been recorded and given to the police as evidence. The ensuing clearance of the pub was an eye opener. How many people were in the pub? How is that level of patronage possible when the lockdown rules are still quite specific about what is allowed. You can see from the attached picture that the seating area is nearing over capacity.

One police officer actually had to tell a patron not to urinate in the streets more than once.

Whilst the police were clearing the venue an officer asked why the venue wasn't adhering to the in and out system, to which the manager shrugged what were they to do.

I think the police and council should be reviewing the CCTV the venue has inside and outside to confirm the actual numbers, and surely they will have actual records of every person in the venue for track and trace purposes?

I really cannot emphasise how much of a detrimental effect this venue and it's patrons are having on the area, to people's mental well-being and the wider quay.

It has got to the point that it I feel unsafe to go out as the incidents on Saturday could quite easily have embroiled innocent residents returning from an afternoon or night out. Even during the afternoon the shouting and swearing is intimidating and offensive.

The continuing use of the (non approved through planning permission) outdoor area is the crux of the matter here along with poor management and inappropriate opening hours of the pub (until 0130hrs) for a residential area. The outdoor space is often used past 10pm during week nights and despite the venue telling you Lewis that this would not happen, it continues. How difficult is it to tell people to be respectful and enforce dignified behaviour in a residential area? When can residents expect to enjoy rest and relaxation?

Furthermore encroaching patrons gathering at the building or outside persons property is unacceptable, intimidating, disrespectful and is a takeover of the neighbourhood by the pub.

It is not acceptable to just say don't live near a pub (as continues to be the general response), as there are many examples of professional management of venues which are a credit to the licensed industry.

For over an hour after the pub was shut you could hear shouting continuing from the quay area at the houses in Renaissance Point.

I have grave concerns that this ASB has gone too far and think action is necessary to protect the community from further spiralling ASB and the other associated issues.

On Sunday I went out for a walk and the road and pavement near HDYD along Tyne Street was strewn with smashed glass and bottles from the fighting; the Union Quay stairs were plastered with glass, and what looked like and smelt like urine patches.

Why is there no PSPO set up for this area with the requisite monitoring and enforcement?

I do look forward to understanding how these matters are being managed by NTC and what measures are going to be put in place to protect the council tax paying community from this ongoing destruction of the community in which they reside.

I am struggling to understand how this all fits in with the recently announced North Shields masterplan. How the wider community is being considered other than just allowing more licensed premises to blight what should be a stunning area which is celebrated for its heritage, views and could be a real icon for the region. Sadly it is not currently afforded that status and with this ongoing devastation from unreasonable businesses and their operational activities threatens that greatness from ever becoming a realisation.

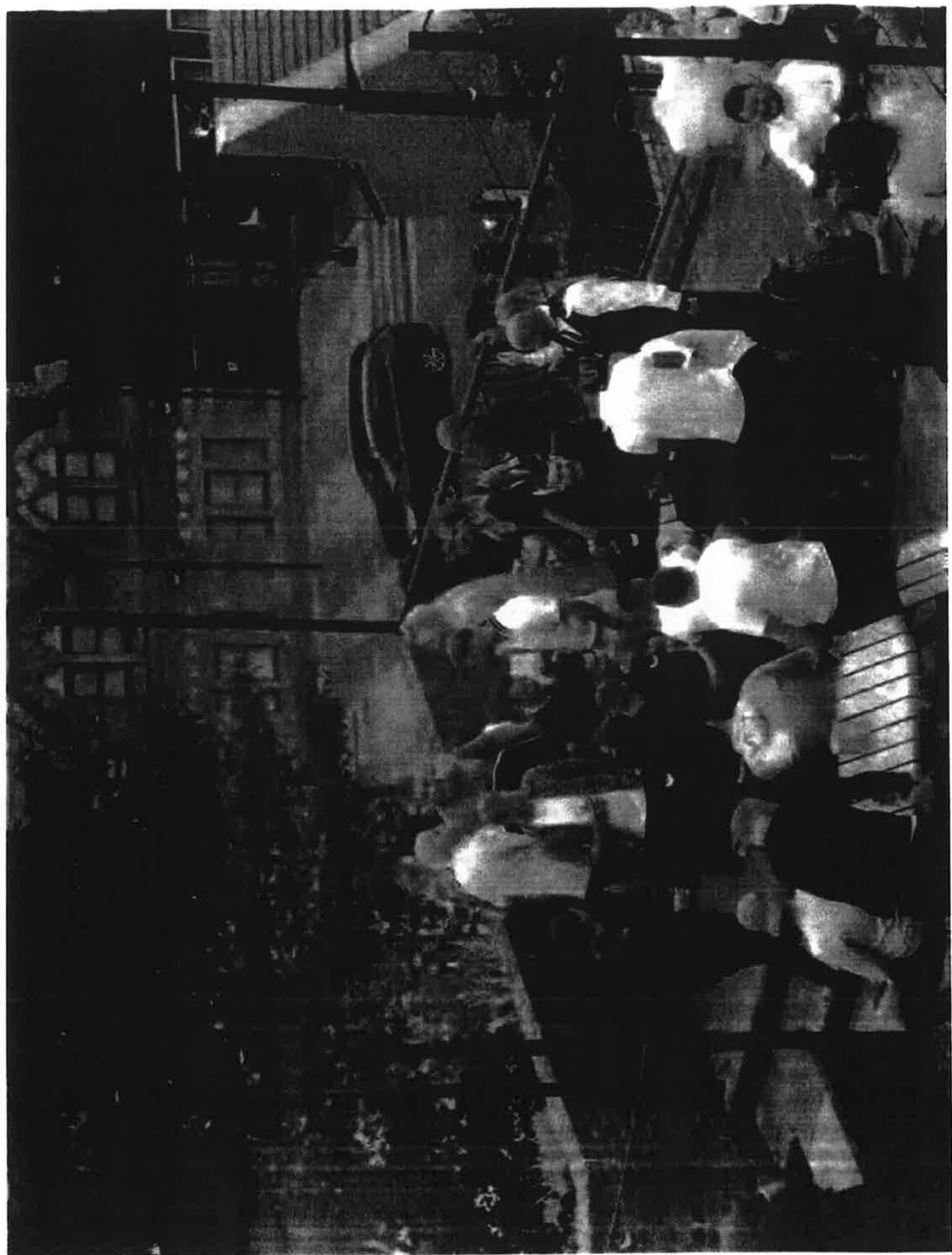
The time to act is now, not when the good of the previous regeneration projects has all been undone. A coordinated community led approach is required, something which resembles the wishes of the North Shields Fish Quay Plan.

As you can gather this matter is of a significant impact on myself and family, along with the neighbourhood. I am very concerned and will be seriously considering involving my MP and Mayor.

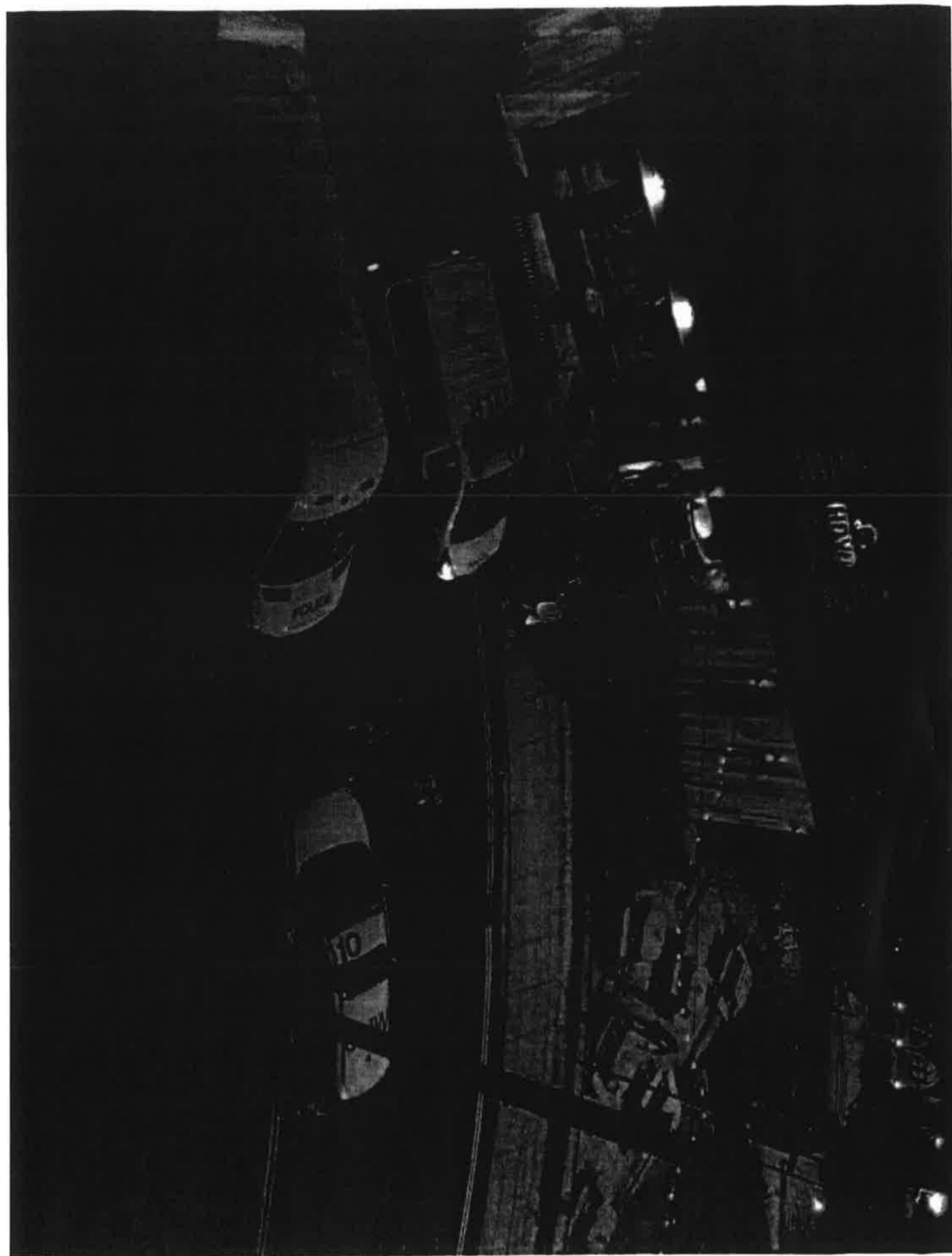
Regards,

██████████  
████████████████████

Sent from my Huawei phone

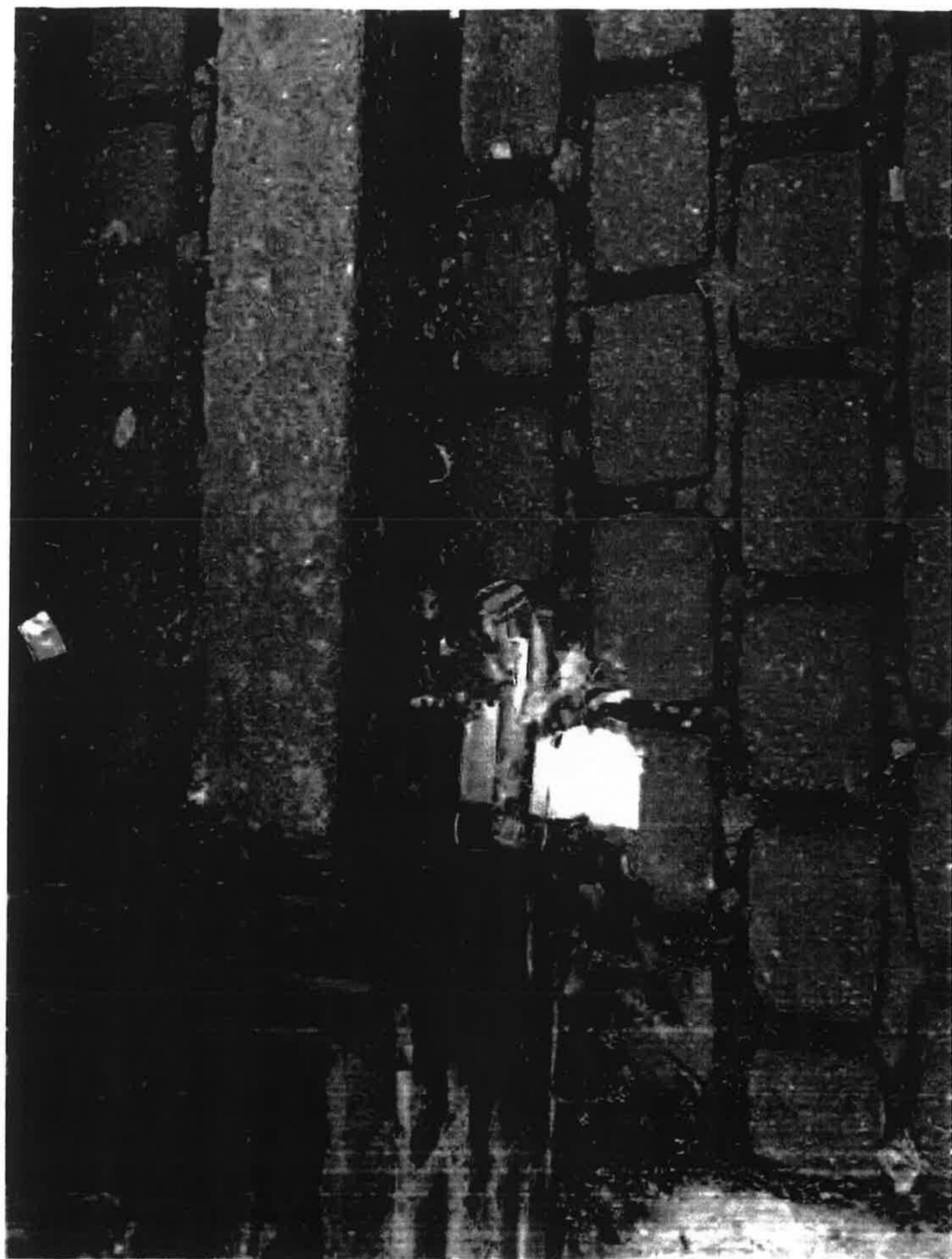






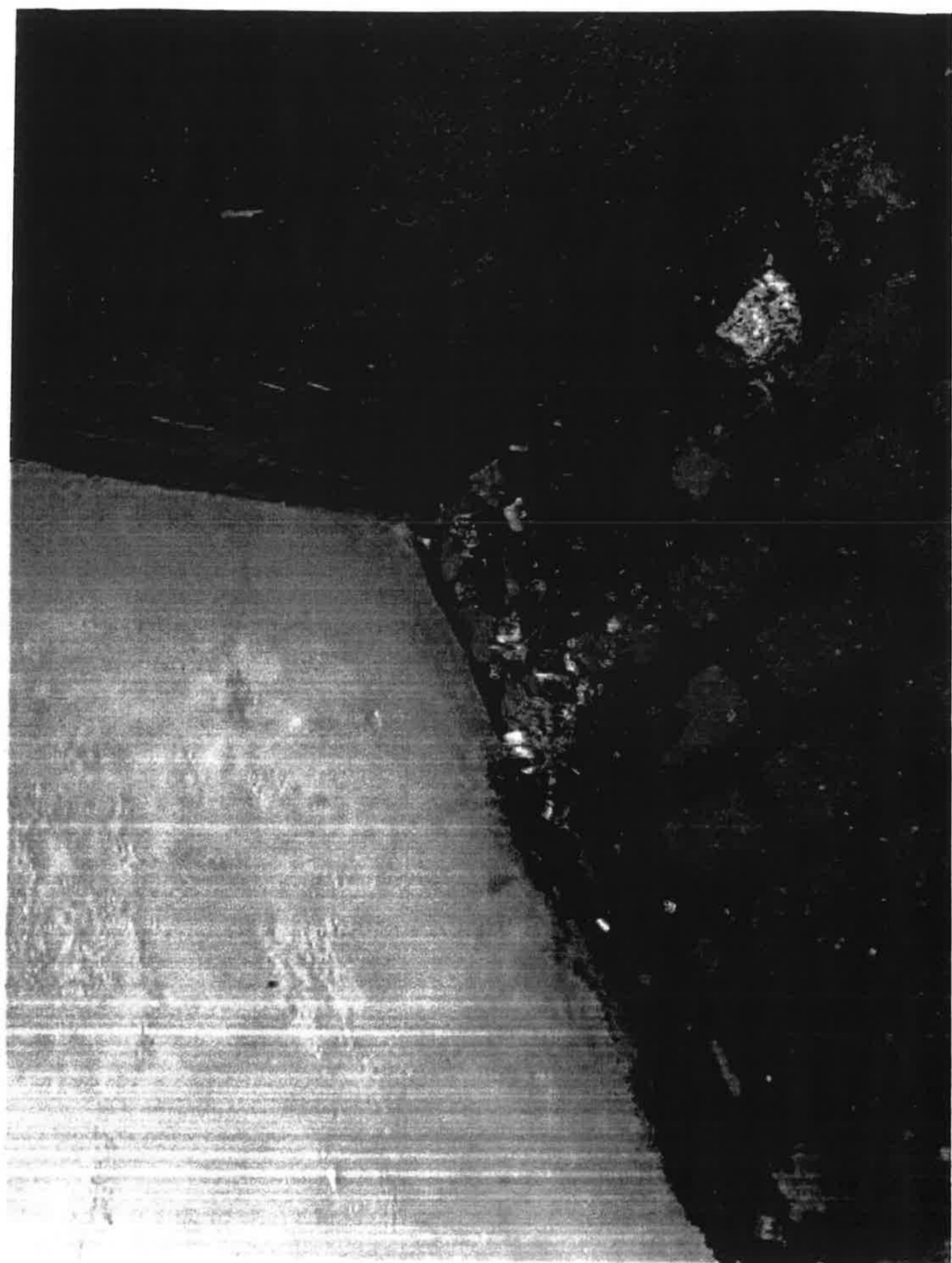












## Helen Thompson 9776

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:05  
**To:** Helen Thompson 9776  
**Subject:** FW: HDYD parking around Hudson Street  
**Attachments:** IMG\_20200913\_120724\_resized\_20200913\_122421111.jpg; IMG\_20200912\_192817\_resized\_20200913\_122421557.jpg; IMG\_20200912\_132645\_resized\_20200913\_122421769.jpg; IMG\_20200908\_184712\_resized\_20200913\_122422040.jpg

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern  
Ext: [REDACTED]  
[www.northumbria.police.uk](http://www.northumbria.police.uk)

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***'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'***

**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:15  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: HDYD parking around Hudson Street

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]

T: [REDACTED]

FB: lewis4tynemouth

A: [REDACTED]

----- Forwarded message -----

**From:** [REDACTED] <[REDACTED]>  
**Date:** Sun, 13 Sept 2020 at 12:24  
**Subject:** HDYD parking around Hudson Street  
**To:** Lewis Bartoli <[REDACTED]>, [development.control@northtyneside.gov.uk](mailto:development.control@northtyneside.gov.uk)  
<[development.control@northtyneside.gov.uk](mailto:development.control@northtyneside.gov.uk)>, Environmental Protection  
<[environmentalprotection@northtyneside.gov.uk](mailto:environmentalprotection@northtyneside.gov.uk)>, Rebecca Andison Planning  
<[REDACTED]>

Good afternoon Lewis/Council,

I would like to bring to your attention the ongoing issues with How Do You Do pub are extending beyond noise and patron nuisance. Some lovely weekends over the last month we have been woken up at 1 and 2am by obnoxious screeching and shouting, but that's another ongoing struggle residents are blighted with.

The relevant point I am bringing to your attention here is that the conservation area along Hudson Street/Renaissance Point as designated by North Tyneside Council is being taken over by the owner.

On previous week's and many times this week the owner has been using it as an overspill for his 4x4 vehicle. This is unsightly and unacceptable, damaging the green space with vehicle tracks and a hazard to the public.

On days when this is not happening, the vehicles from the pub can often be found are parked in the permit parking areas, without displaying a permit as required by the NTC regulations. Residents are expected to purchase one and the knock on effect of this means those who have paid for the spaces legally are forced to park elsewhere.

I request the owner is asked to refrain from using the allocated conservation land as an overspill and that in order to use the permit parking displays the relevant permits.

It shouldn't be one rule for one and one for the other. The staff from the pub are already using the access road to Renaissance Point as parking, often mounted on to the pavements or in front of the residence gates.

I would be grateful if you do not share my pictures with the owner as evidence as my neighbour has been intimidated by threatening behaviour from the owner in the past when raising anti social behaviour issues with the relevant authorities.

Thanks for your time.

Regards,

██████████.

Sent from my Huawei phone

## **Helen Thompson 9776**

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:04  
**To:** Helen Thompson 9776  
**Subject:** FW: HDYD pub anti social behaviour

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern  
Ext: [REDACTED]  
[www.northumbria.police.uk](http://www.northumbria.police.uk)

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**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:18  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: HDYD pub anti social behaviour

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]

T: [REDACTED]

FB: lewis4tynemouth

A: [REDACTED]

----- Forwarded message -----

**From:** [REDACTED] <[REDACTED]>  
**Date:** Mon, 10 Aug 2020 at 19:51  
**Subject:** HDYD pub anti social behaviour  
**To:** Lewis Bartoli <[lewis4tynemouth@gmail.com](mailto:lewis4tynemouth@gmail.com)>, Stephanie Graham  
[REDACTED] <[environmentalhealth@northynteside.gov.uk](mailto:environmentalhealth@northynteside.gov.uk)>, <[environmental.health@northynteside.gov.uk](mailto:environmental.health@northynteside.gov.uk)>

[ called 999 on Friday 7th at 8pm.

The ASB starting earlier and earlier. Frankly I'm fed up with gathering information. How much do you need to do something?

I've been in touch with the police: email text below

Hi Carolyn,

I've heard nothing from Chris Rule. I just wanted to mention something else also. After talking to you I took on board what you said about calling 999.

On Friday 7th at approximately 8pm the horrible pub yobs started kicking off right outside my window. Absolutely horrendous. I called 999 and officers turned up very quickly which was fabulous. They took the details of the yobs. I took photos of 2 of them urinating - so you will have their names logged. I'd like them pursued. Along with the others I have photos of.

I am now away until Thursday and do not want any calls from the police. This whole thing is depressing me and I'm going away for a break. I would, however like to pass these photos on to someone soon. I'd rather the police not turn up at my door - can I make an appointment at the police station?

Regards

■

Sent from my iPad

## Helen Thompson 9776

---

**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:03  
**To:** Helen Thompson 9776  
**Subject:** FW: How do You Do, Hudson Street  
**Attachments:** Video.mov; image0.jpeg; image1.jpeg; image2.jpeg

Neil Kirkpatrick 5588

Licensing Coordinator

Northern

Ext: [REDACTED]

[www.northumbria.police.uk](http://www.northumbria.police.uk)

***'Northumbria Police will be outstanding in the service we provide'***

***'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'***

**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:20  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: How do You Do, Hudson Street

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]

T: [REDACTED]

FB: lewis4tynemouth

A: [REDACTED]

----- Forwarded message -----

**From:** [REDACTED] >  
**Date:** Fri, 24 Jul 2020 at 09:59  
**Subject:** Re: How do You Do, Hudson Street  
**To:** Stephanie Graham <[REDACTED]>, Lewis Bartoli  
<[REDACTED]>, Environmental Protection  
<[environmentalprotection@northtyneside.gov.uk](mailto:environmentalprotection@northtyneside.gov.uk)>

Good morning,

Later today I have an appointment at the doctors. My sleeping is so poor, due to the incidents at the How Do You Do. This is affecting every aspect of my life: sleep, mood, work and general health. Regular sleep disturbance and deprivation are really taking their toll on me. I'm now constantly tired and anxious. The noise, violence, obscene language, breaking glass, cars screeching around the pub, are a constant backdrop to my life. It used to be every weekend - but now it's 3 or 4 nights a week. Even if something doesn't kick off - I'm now expecting it to happen. If I shut my window it would dull the mayhem somewhat - but even then I can hear the terrible sounds of drunken, abusive violence. Every morning there is broken glass all over the pavement and road. I can't drive past there now. I don't walk past anymore. In the 9 years I have lived here - the only loud noise had been the screeching gulls - which is part of the pleasure of living at the seaside. The pub used to be "lively" at weekends with loud, live music. That was fine. I knew there was a pub there and it was always well behaved and for years I saw no fighting or breaking glass or screeching and shouting from drunken, drugged up yobs. Until, that is, under this new ownership. I would move but my flat is devalued and I can't afford to take the loss.

I appreciate that you have a meeting organised - please can you give me a date this will happen. It needs to be soon. Something needs to be done. Enough is enough.

Regards

[REDACTED]  
[REDACTED]

These photos (at 23:56 on 23/7/2020) are not good - my hand was shaking; and I know they don't show much really, however, I honestly thought someone was going to die - the violence of the shouting and screaming and breaking glass was awful, terrifying. And then the cars screeching around out of the car park.

Sent from my iPad

On 20 Jul 2020, at 16:27, Stephanie Graham [REDACTED] wrote:

Good Afternoon,

Thank you for your e-mail and the information regarding numerous issues you have experienced with the premises known as How Do You Do. The Authority intend to arrange a meeting with the premises licence holder, DPS, environmental health and the Police to discuss your concerns. In addition, I would recommend you continue to collate any evidence such as that provided already should an application for the review of the premises licence be made by any Councillor with whom you have also had contact.

Kind Regards

<image001.jpg>



**Stephanie Graham**

**Senior Licensing Officer**

**Licensing**

<image002.jpg>

Block C, Harvey Combe, Killingworth, NE12 6UB

North Tyneside Council

Tel: [REDACTED]

<image003.gif>

<image004.gif>

<image005.png>

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## **Helen Thompson 9776**

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**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:03  
**To:** Helen Thompson 9776  
**Subject:** FW: How Do You Do Pub Friday and Saturday  
**Attachments:** image0.jpeg; image1.jpeg; image2.jpeg

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern

Ext: [REDACTED]

[www.northumbria.police.uk](http://www.northumbria.police.uk)

*'Northumbria Police will be outstanding in the service we provide'*

*'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'*

**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:20  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: How Do You Do Pub Friday and Saturday

Many Thanks

**Cllr. Lewis Bartoli**

E: [REDACTED]

T: [REDACTED]

FB: lewis4tynemouth

A: [REDACTED]

----- Forwarded message -----

**From:** [REDACTED] <[REDACTED]>  
**Date:** Sun, 26 Jul 2020 at 14:59  
**Subject:** How Do You Do Pub Friday and Saturday  
**To:** Lewis Bartoli <[REDACTED]>, Liquor Licensing  
[REDACTED], Stephanie Graham [REDACTED],  
[REDACTED]

The mayhem seems to have now spread even further. I watched 3 groups (again very young) - actually start

drinking outside my flat and congregating on corners. The volume of noise , as usual was horrendous and until 11.50 - so the so called stopping people drinking outside at 10 didn't happen.

And now - the lamp post directly opposite me has become the 'go to' urinal. Absolutely disgusting. Also - very openly urinating against people's cars in the car park - and it's not even dark.

The viciousness of the shouting; swearing and screaming is notched up yet again. These obviously underage drinkers/drug takers only seem to know two words... F\*\*K and C\*\*T - and spat out with such hatred.

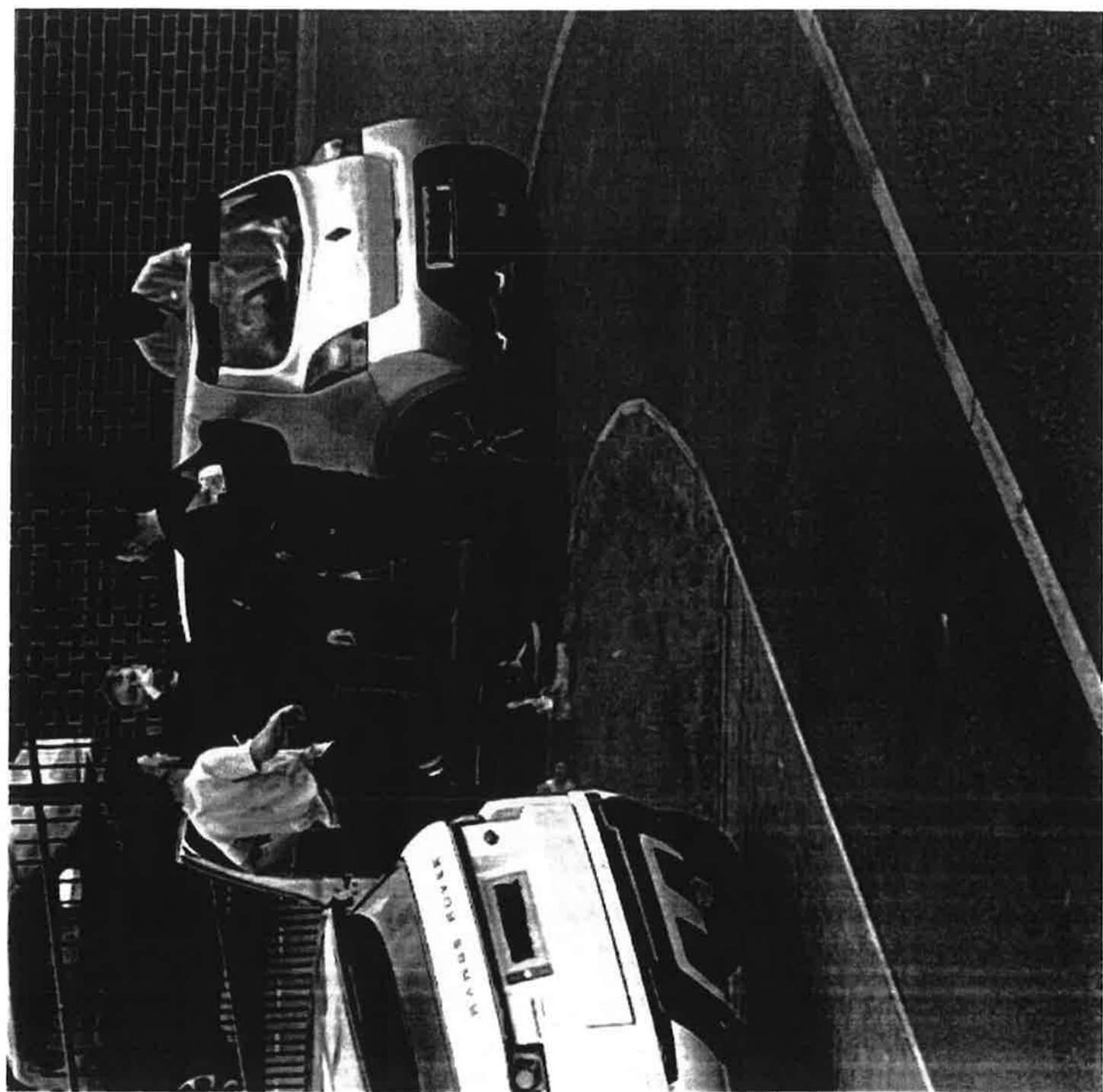
I despair.

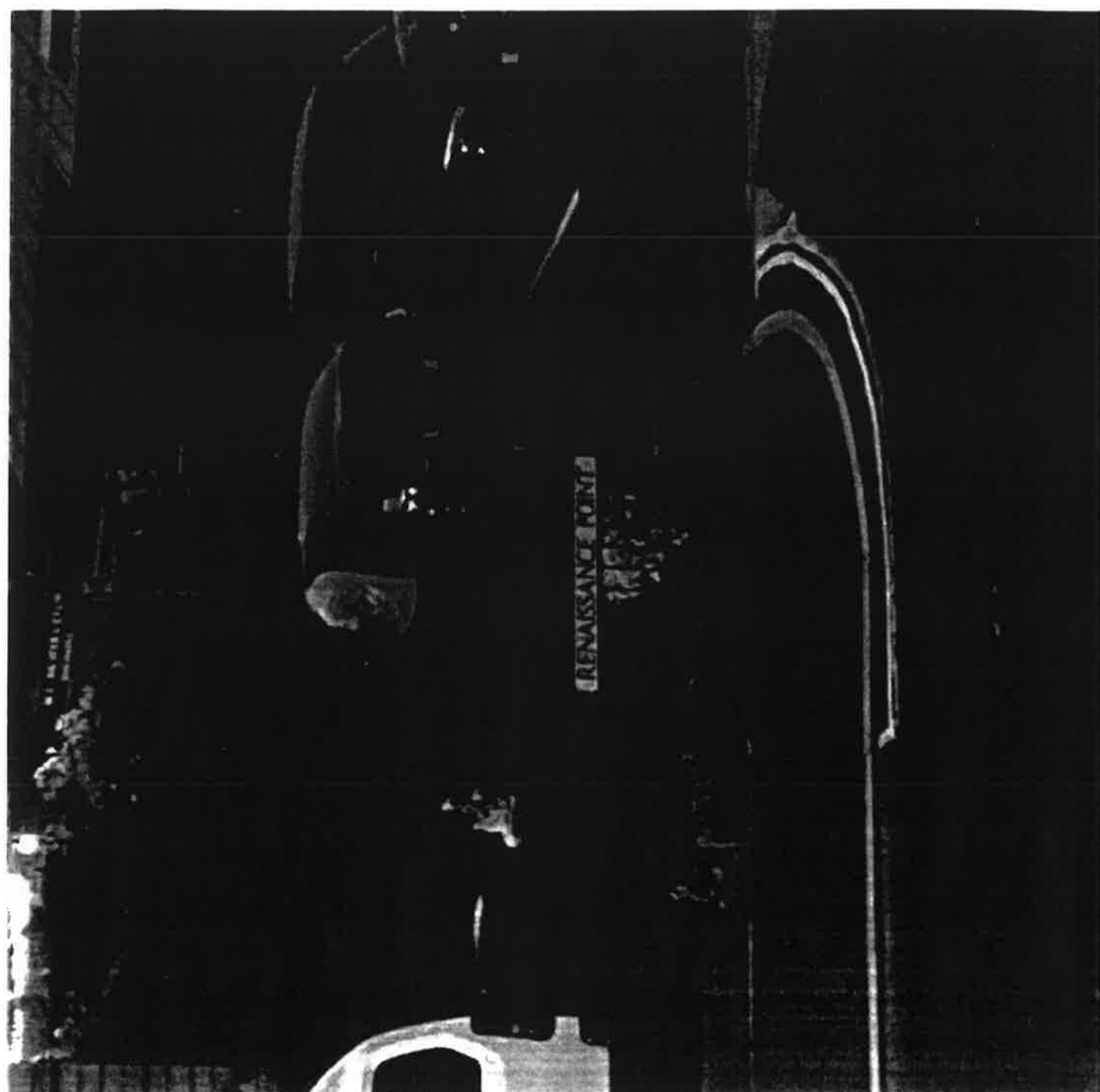
The pub do not even own the land of the so-called beer garden area. People should not be drinking outside AT ALL.

The lads in the second photo all had beer glasses - made of glass - as they left them on several pavements in the vicinity.

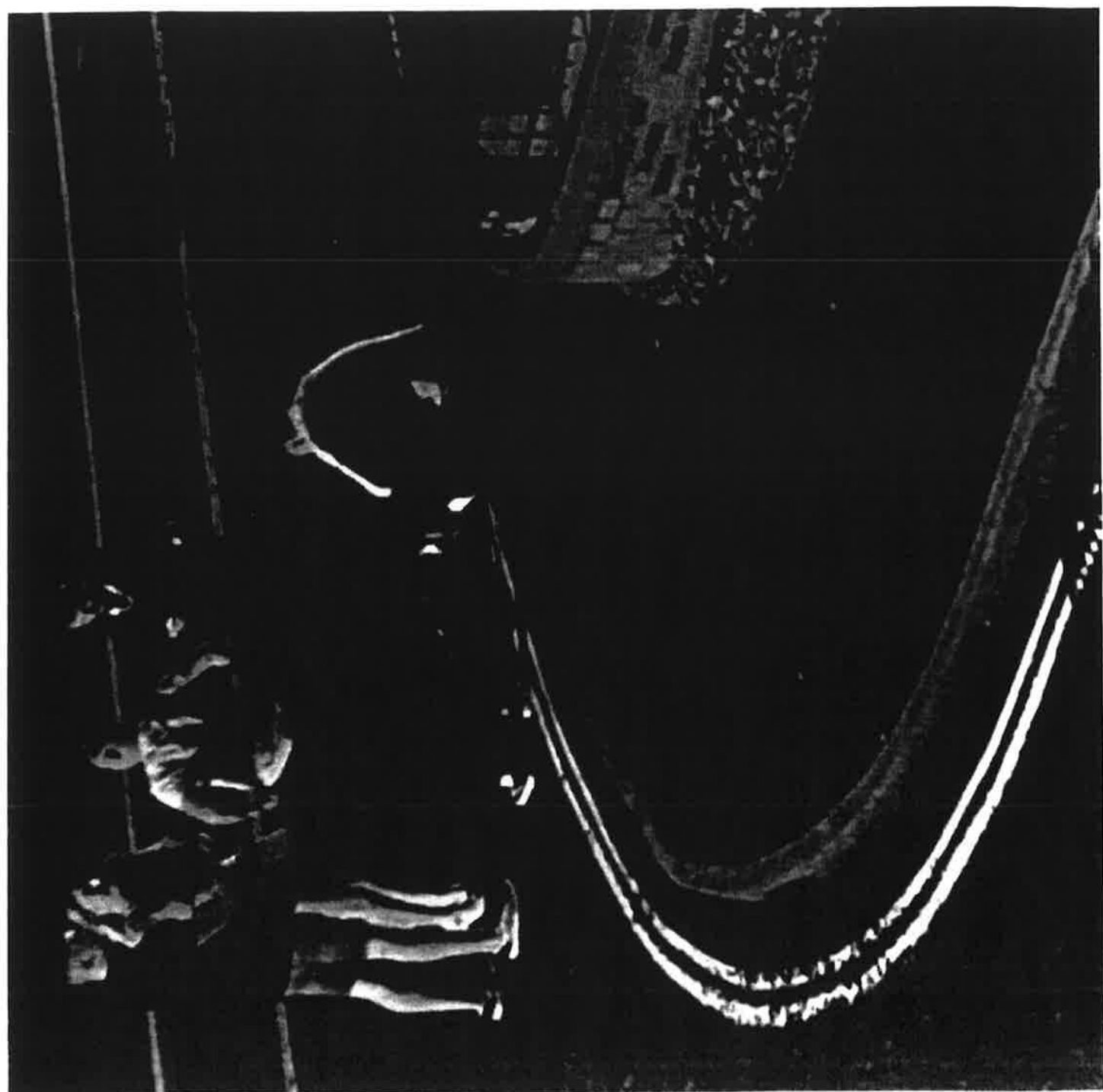
This pub should have its licence withdrawn/curtailed. I videoed the noise at 12ish last night. No residential area should have to put up with that. It's making our lives a misery.

Sent from my iPad









## **Helen Thompson 9776**

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**From:** Neil Kirkpatrick 5588  
**Sent:** 09 December 2020 14:05  
**To:** Helen Thompson 9776  
**Subject:** FW: How Do You Do pub

Neil Kirkpatrick 5588  
Licensing Coordinator  
Northern  
Ext: [REDACTED]  
[www.northumbria.police.uk](http://www.northumbria.police.uk)

***'Northumbria Police will be outstanding in the service we provide'***

***'We will do this through protecting the Vulnerable, delivering quality Investigations and applying Problem solving to everything we do to protect the communities we serve.'***

**From:** Lewis Bartoli [mailto:[REDACTED]]  
**Sent:** 09 December 2020 11:15  
**To:** Neil Kirkpatrick 5588  
**Subject:** Fwd: How Do You Do pub

Many Thanks

**Cllr. Lewis Bartoli**

**E:** [REDACTED]

**T:** [REDACTED]

**FB:** lewis4tynemouth

**A:** [REDACTED]

----- Forwarded message -----

**From:** [REDACTED] >  
**Date:** Sat, 26 Sept 2020 at 10:42  
**Subject:** How Do You Do pub  
**To:** Lewis Bartoli [REDACTED] >, Alan Campbell MP  
[REDACTED] >

Good morning,

I realise we are at times of national crisis, and am sure you have many priorities to be considered.

I am writing yet again to express my extreme dissatisfaction at the zero response to a very real issue.

This pub continues to cause appalling nuisance to its residential neighbours. I have hundreds of photos showing the degraded ASB of the clientele.

I now find that the council are "liaising" ( see below) with the pub to give them control of the outside space, following a FOI request from one of my neighbours.

The council may be "liaising" with them - how about some liaison with the residents who are continuing to have their lives RUINED by this pub.

What are you doing about this disgrace????

Details of request FOI2868.

Response received

North Tyneside Council responded to your request on 25/09/20.

I

NTC Response:

The car park (Area A on the plan) is Council owned and has been leased out since 1988 for a period of sixty years. The lease was transferred from the former owner of the public house to DD Investments Ltd when they took over the business. A copy of the lease is attached.

. In respect of the seating area to the front and side of the public house which is within Area B, this is council owned and officers are currently liaising with How Do You Do to put a formal agreement in place for the use of the area. Regarding the part of "Area B" which forms part of the adjacent grassed bank, an application was submitted to use this land to build an external decking area however it was rejected, and no permissions or agreements have been granted.

Sent from my iPad

